

MOUNTAIN CITY Docket: 1374123-88831

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

Page	Document
1.	<u>Request/approval to study for discontinuance (12/15/2010)</u>
2.	<u>Notice (if appropriate) to Headquarters of suspension</u>
3.	<u>Notice (if appropriate) to customers/district personnel of suspension</u>
4.	<u>Highway map with community highlighted (03/11/2011)</u>
5.	<u>Eviction notice (if appropriate) (03/11/2011)</u>
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate) (03/11/2011)</u>
7.	<u>Post Office and community photos (03/11/2011)</u>
8.	<u>PS Form 150, Postmaster Workload Information (03/14/2011)</u>
9.	<u>Worksheet for calculating work service credit (03/15/2011)</u>
10.	<u>Window transaction record (03/15/2011)</u>
11.	<u>Record of incoming mail (03/15/2011)</u>
12.	<u>Record of dispatched mail (03/15/2011)</u>
13.	<u>Administrative postmaster/OIC comments (02/17/2011)</u>
14.	<u>Inspection Service/local law enforcement vandalism reports (03/16/2011)</u>
15.	<u>Post Office fact sheet (06/14/2011)</u>
16.	<u>Community fact sheet (06/14/2011)</u>
17.	<u>Alternate service options/cost analysis (03/16/2011)</u>
18.	<u>Form 4920, Post Office Fact Sheet (06/14/2011)</u>
19.	<u>Reccomendation and Service Replacement Type (03/17/2011)</u>
20.	<u>Questionnaire instruction letter to postmaster/OIC (05/13/2011)</u>
21.	<u>Cover letter, questionnaire, and enclosures (04/28/2011)</u>
22.	<u>Returned customer questionnaires and Postal Service response letters (04/28/2011)</u>
23.	<u>Analysis of questionnaires (06/14/2011)</u>
24.	<u>Community meeting roster (06/14/2011)</u>
25.	<u>Community meeting analysis (06/14/2011)</u>
26.	<u>Community meeting letter (Need to set before questionnaire if not held before) (03/16/2011)</u>
27.	<u>Petition and Postal Service response letter (if appropriate) (01/01/1900)</u>
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)</u>
29.	<u>Proposal checklist (06/14/2011)</u>
30.	<u>District notification to Government Affairs (06/17/2011)</u>
31.	<u>Instructions to postmaster/OIC to post proposal (08/17/2011)</u>
32.	<u>Invitation for comments exhibit (06/17/2011)</u>

33.	<u>Proposal exhibit</u>
34.	<u>Comment form exhibit (08/18/2011)</u>
35.	<u>Instructions for postmaster/OIC to remove proposal (08/17/2011)</u>
36.	<u>Round-date stamped proposals and invitations for comments from affected offices (08/18/2011)</u>
37.	<u>Notification of taking proposal and comments under internal consideration (08/18/2011)</u>
38.	<u>Proposal comments and Postal Service response letters (08/18/2011)</u>
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)</u>
40.	<u>Proposal Analysis of comments (08/18/2011)</u>
41.	<u>Revised proposal (if appropriate) (08/18/2011)</u>
42.	<u>Updated PS Form 4920 (if appropriate) (06/14/2011)</u>
43.	<u>Certification of record (08/22/2011)</u>
44.	<u>Log of Post Office discontinuance actions (08/22/2011)</u>



12/15/2010

YUL MELONSON
DISTRICT MANAGER
NEVADA-SIERRA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the NV-02 congressional district.

Post Office Name:	MOUNTAIN CITY
Zip+4 Code:	89831-9995
EAS Level:	55
Finance Number:	316080
County:	ELKO
Proposed Admin Office:	OWYHEE
ADMIN Miles Away:	10.0
Near Office Name:	OWYHEE
Near Miles Away:	10.0
Number of Customers:	
Post Office Box:	30
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	13
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	43
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster was promoted on 08/30/2008.

Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.

RENEE BROWN
Manager, Post Office Operations

Approval to Study for Discontinuance:

YUL MELONSON
DISTRICT MANAGER
NEVADA-SIERRA PFC

12/15/2010

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1374123

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

Date: 08/17/2011
Fax No: (702) 361-9213



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

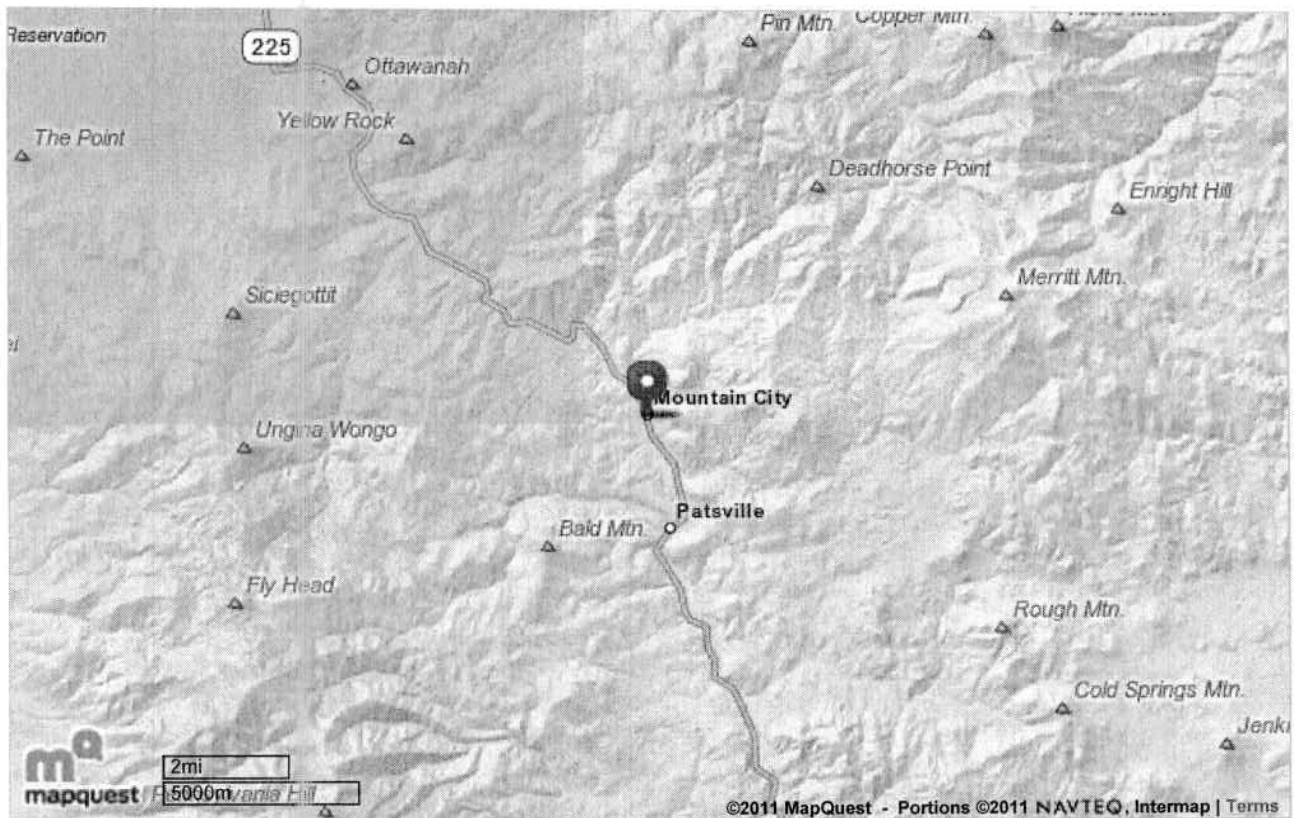
Date: 08/17/2011
Fax No: (702) 361-9213



Map of:
Mountain City, NV

Notes

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Eviction Notice

A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

Date: 08/17/2011
Fax No: (702) 361-9213



Building Inspection Report

A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

Date: 08/17/2011
Fax No: (702) 361-9213

UNITED STATES POST OFFICE
MOUNTAIN CITY, NEVADA 89801



PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code MOUNTAIN CITY, NV 89831		Postmaster's Signature	Date
District Office, State & Zip Code NEVADA-SIERRA PFC, NV 89109		District Manager's Signature Yul Melonson	Date 03/14/2011
(Check Box)		See Instructions on Reverse	
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR			
1. Current Office Level			55
2. Finance Number	(1-6)		316080
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)		30
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)		13
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	30	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	13	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: MOUNTAIN CITY

Office Zip+4: 89831 -9995 District: NEVADA-SIERRA PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>30</u>	X 1.0	=	<u>30</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>13</u>	X 1.0	=	<u>13</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>43</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>9</u> units	=	<u>9.00</u>
Next	275 revenue units:	0.50	X	<u>0</u> units	=	<u>0.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>9.00</u>

Activity WSCs 43 + Revenue WSCs = 9.00 Base WSCs 52.00 = EAS Grade C

Previous evaluation: EAS grade 55

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

LORETTA KIRKPATRICK

LORETTA.I.KIRKPATRICK@USPS.GOV

Printed Name

Signature

NEVADA-SIERRA PFC District Review Coordinator

03/15/2011

Title

Date



03/15/2011

OIC/POSTMASTER

SUBJECT: MOUNTAIN CITY Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to MOUNTAIN CITY customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the MOUNTAIN CITY Post Office for a 2-week period. The surveys should begin 02/19/2011 and end on 03/04/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/05/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact LORETTA KIRKPATRICK , Post Office Review Coordinator, at (702) 361-9204.

LORETTA KIRKPATRICK

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1374123

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1374123

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1374123

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 MOUNTAIN CITY 89831 - 9995

Dates Recorded 02/19/2011 through 03/04/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	0	0	0	0	1	0	10	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	0	0	0	0	0	0	1	5
Wed - 02/23	20	0	0	0	1	0	0	6
Thu - 02/24	14	0	1	0	0	0	10	0
Fri - 02/25	16	0	2	0	1	0	6	0
Sat - 02/26	19	0	0	0	1	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	50	0	0	0	1	0	11	0
Tue - 03/01	46	0	0	0	1	0	12	0
Wed - 03/02	19	0	0	0	0	0	9	0
Thu - 03/03	19	0	0	0	0	0	0	0
Fri - 03/04	56	0	0	0	0	0	0	0
TOTALS	259	0	3	0	6	0	59	11
Daily Average	28.8	0.0	0.3	0.0	0.7	0.0	6.6	1.2

Signature of Person Making Count: LORETTA KIRKPATRICK

Printed Name: LORETTA KIRKPATRICK

Date: 03/15/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4: MOUNTAIN CITY 89831 - 9995

Dates Recorded: 02/19/2011 through 03/04/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	0	0	0	0	1	0	10	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	1	0	1	5
Tue - 02/22	0	0	0	0	0	0	0	0
Wed - 02/23	20	0	0	0	1	0	0	6
Thu - 02/24	15	0	0	0	1	0	10	0
Fri - 02/25	16	0	0	0	1	0	1	10
Sat - 02/26	19	0	0	0	1	0	0	6
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	50	0	0	0	1	0	11	0
Tue - 03/01	46	0	0	0	1	0	12	0
Wed - 03/02	19	0	0	0	1	0	10	0
Thu - 03/03	19	0	0	0	1	0	12	0
Fri - 03/04	56	0	0	0	0	0	0	0
TOTALS	260	0	0	0	10	0	67	27
Daily Average	28.9	0.0	0.0	0.0	1.1	0.0	7.4	3.0

Signature of Person Making Count:

LORETTA KIRKPATRICK

Printed Name:

LORETTA KIRKPATRICK

Date:

03/15/11



02/17/2011

OIC/POSTMASTER

SUBJECT: MOUNTAIN CITY Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the MOUNTAIN CITY Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the MOUNTAIN CITY Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LORETTA KIRKPATRICK by 03/03/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>30</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>13</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>43</u>

If you have any comments on alternate means of providing services to the MOUNTAIN CITY customers, please provide them below:

LORETTA KIRKPATRICK
Post Office Review Coordinator

Comments:

cc: Official Record



03/16/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MOUNTAIN CITY Post Office, 89831 - 9995, located in ELKO County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LORETTA KIRKPATRICK
Post Office Review Coordinator
NEVADA-SIERRA PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	<u>MOUNTAIN CITY</u>	ZIP+4	<u>89831-9995</u>
Congressional District	<u>NV-02</u>	Date	<u>06/14/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

None

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? yes

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

No

5. List potential CPO sites.

None

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

Non career

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is brought by contract driver from Elko. The mail is dispatched by 11:30 a.m.

How many Post Office boxes are installed? 135

How many Post Office boxes are used? 30

What are the window service hours? 08:30 to 13:30 M-F

09:00 to 13:00 S

What are the lobby hours? 24/7 M-F

24/7 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

No

Post Office Survey Sheet (continued)

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10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	None	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	None	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	A lot of the customers no longer drive.	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles
d.	What would be the additional annual expense if the route is increased?	0
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)?	<input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>MOUNTAIN CITY</u>	ZIP+4	<u>89831-9995</u>
Congressional District	<u>NV-02</u>	Date	<u>06/14/2011</u>

1. Incorporated? ☐ Yes ☒ No
Local government provided by: Town Council
Police protection provided by: Elko NV Police Dept
Fire protection provided by: Mountain City Fire Dept
School location: _____
2. What population growth is expected? (Please document your source)
.31 %
3. What residential, commercial, or business growth is expected? (Please document your source)
Duck Valley Indian Tribe has recently purchased land in Mountain City. RV Park and Laundry Mat, there are 6 family members that may relocate to Mountain City.
4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
No
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Most customers are retired, farmers and ranchers.
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center.
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
There are other places.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: MOUNTAIN CITY

Office Zip+4: 89831 -9995

District: NEVADA-SIERRA PFC

1. Enter the number of additional
boxes to be added to the route 25 x 3.64 hours per year 91.00

2. Enter the number of additional
miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 91.00

3. Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting
Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1374123 - 89831

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Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: MOUNTAIN CITY

Office Zip+4: 89831 -9995 District: NEVADA-SIERRA PFC

1. Enter the number of additional boxes to be added to the rural route 0

2. Enter the number of additional miles to be added to the route 0.00
Enter the volume factor 0.00

Total (additional boxes x volume factor) 0.00

3. Enter the number of additional boxes to be added to the rural route 0
Centralized boxes 0.00 x 1.00 Min 0.00
Regular L route boxes 0.00 x 1.82 Min 0.00
Regular Non-L route boxes 0.00 x 2.00 Min 0.00

Total additional box allowance 0.00

4. Enter the number of additional daily miles to be added to the rural route 0.00 x 12 Mileage Standard 0.00

Total additional minutes per week
(miles carried to two decimal places) 0.00

5. Total additional annual minutes (additional minutes per week year) 0.00 x 52 Weeks 0.00

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) 0.00

Total Annual Cost (additional annual hours x rural cost per hour) 0.00

8. Enter lock pouch allowance (if applicable) 0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/14/2011																								
2. Post Office Name MOUNTAIN CITY		3. State and ZIP + 4 Code NV, 89831-9995																										
4. District, Customer Service NEVADA-SIERRA PFC	5. Area, Customer Service WESTERN	6. County ELKO	7. Congressional District NV-02																									
8. Reason for Proposal to Discontinue Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 08/30/2008 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 1 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		12. Hours of Service a. Time M-F 08:30 to 13:30 Sat 09:00 to 13:00 Total Window Hours Per Week a. Lobby Time M-F 24/7 Sat 24/7 29.00																										
13. Number of Customers Served a. General Delivery 0 b. P.O. Box 30 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 13 f. Total 43 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 42.10		14. Daily Volume (Pieces) <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>28</td><td>28</td></tr> <tr><td>b. Newspaper</td><td>0</td><td>0</td></tr> <tr><td>c. Parcel</td><td>0</td><td>1</td></tr> <tr><td>d. Other</td><td>7</td><td>10</td></tr> <tr><td>e. Total</td><td>35</td><td>39</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	28	28	b. Newspaper	0	0	c. Parcel	0	1	d. Other	7	10	e. Total	35	39	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	28	28																										
b. Newspaper	0	0																										
c. Parcel	0	1																										
d. Other	7	10																										
e. Total	35	39																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 5,911 \$ 4,645 \$ 3,585	b. EAS Step 1 PM Basic Salary (no Cola) \$ 24885	c. PM Fringe Benefits (33.5% of b.) \$8,336																								
15a. Quarters <input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 01/31/2015 Annual Lease \$ 6200 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain:																												
17. Schools, Churches and Organization in Service Area: No. 0		19. Administrative/Emanating Office (Proposed): Name Owyhee EAS Level 13 Miles Away 10.0 Window Service Hours: M-F to 5 pm 9 am to 1 pm 2 pm SAT 10 am to 12 pm Lobby Hours: M-F 24/7 SAT 24/7 PO Boxes Available: 10																										
18. Businesses in Service Area: No. 9 Mountain City Bar & Restaurant & Motel, Rio Tinto Mining Office, Court House, CenuryTel Office, Chambers Motel, Visitor Center, Raft River Electric Company, Headquarters for Wildlife Mitigation Program, Volunteer Fire Department		20. Nearest Post Office (if different from above): Name Owyhee EAS Level 13 Miles Away 10.0 Window Service Hours: M-F to 5 pm 9 am to 1 pm 2 pm SAT 10 am to 12 pm Lobby Hours: M-F 24/7 SAT 24/7 PO Boxes Available: 10																										
21. Prepared by																												
Printed Name and Title LORETTA KIRKPATRICK		Signature LORETTA KIRKPATRICK		Telephone No. AC () (702) 361-9204																								
PO Discontinuance Coordinator Name LORETTA KIRKPATRICK		Telephone No. AC () (702) 361-9204																										



A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

Date: 08/17/2011
Fax No: (702) 361-9213



05/13/11

OIC/POSTMASTER

SUBJECT: MOUNTAIN CITY Post Office

Enclosed are questionnaires addressed to customers of the MOUNTAIN CITY Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/17/2011 for further review.

LORETTA KIRKPATRICK
Post Office Review Coordinator
Enclosures



04/28/2011

POSTAL CUSTOMER
MOUNTAIN CITY POST OFFICE
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Mountain City Post Office was promoted on 08/30/2008. The Office is being studied for possible closing or consolidation for the following reasons: Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the Owyhee Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Owyhee Post Office, located 10.0 miles away. Hours of service at this office are 9 am to 1 pm 2 pm to 5 pm, Monday through Friday, and 10 am to 12 pm on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 05/17/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the court house on Tuesday, May 17, 2011 from 6 p.m. to 7 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call LORETTA KIRKPATRICK at (702) 361-9204.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	_____
<input type="checkbox"/>	Personal needs	_____
<input type="checkbox"/>	Banking	_____
<input type="checkbox"/>	Employment	_____
<input type="checkbox"/>	Social needs	_____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Owyhee, NV & Bruneau, ID on way to shop in Mtn. Home
However, this is done after business hours & on weekends
when these post offices are closed

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mtn Home, ID



Personal needs

Mtn Home, ID



Banking

Mtn Home, ID



Employment



Social needs

Bruneau, ID

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Carol Perugini

Address:

220 Davidson St. P.O. Box 73

Telephone:

775-763-6015

Date:

5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

although the Post Office in Owyhee is 20 miles away we seldom travel north. The Post office in Elko is 85 miles from here.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Elko, Nevada	Boise Idaho	Swain Falls, Idaho
<input checked="" type="checkbox"/>	Personal needs	"	"	"
<input checked="" type="checkbox"/>	Banking	Elko Nevada		
<input type="checkbox"/>	Employment			
<input checked="" type="checkbox"/>	Social needs	Elko, Nevada	Boise Id	Swain Falls, Id.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

The post office is the main business in mtn. city at this time.

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

Unlikely

Name: Dennis & Marcia Bieroth

Address: HC 31 Box 80 Mtn. City, NV 89831

Telephone: 775-763-6637

Date: 4-19-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing the post office will create a hardship for the few people who live in the Mtn City area. Please find a way to continue to give us the services we now receive.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

This is the only gathering place in town.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Our closest Post Office is 12 miles North in Owyhee, NV or 84 miles South to Elko, NV. No, we do not have a Post Office just across town.

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service, or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping IDAHO

☒ Personal needs IDAHO

☒ Banking EIKO, NV

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No There is only a bar & 2 motels.

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No the Post Office is the main business in town.

Name: Marjorie Kipham

Address: Hc 35 Box 50, Mt. City, NV

Telephone: 775-763-6638

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If we lose our Post Office it will be a hardship on all in the community. Since we are so far from town, we order alot of supplies & personal items to be delivered by the mail. We have several Seniors who are not as mobile and depend on the Mail for many things.



Docket: 1374123 - 89831

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> rarely
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> rarely
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Most of us in mtn city are seniors

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

Gathering place daily for mail

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

Elko Nv.

84 miles

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

are none

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Peggy M. Landon

Address:

PO Box 156 Mtn City Nv. 89831

Telephone:

775-763-6676

Date:

5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It will be a hardship on those of who live here. They depend on the mail service for a lot of our needs.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

I travel 12 miles daily to work a wk. to use post-office b/c there are no available post-office boxes in my area. I work at the clinic as a physician & my mail is very important to me. Two of the other doctors are also receiving mail in Mt. City. Please do not close the post office as I feel very secure & am dependent on receiving my mail in Mt. City. Thank you Dr. Michelle Misch

☒ YES ☐ NO

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Elko Nevada



Personal needs

Elko Nevada



Banking

Elko Nevada



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Lozano's

Address:

Hc 35 Box 80 MTN City, NV 89831

Telephone:

775-397-8362, 775-934-4352,

Date:

5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

there is one in Orwhye 12 miles north of here on the Indian Reservation.

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

as long as I don't have to
travel 87 miles to get parcels or signature
letter

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Elko 87 miles away once a month



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

in Owyhee 12 miles north

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Rebecca Horner

Address:

Slaughterhouse Ranch

Telephone:

763-6659

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

if mail came to Owyhee that
would be fine with me.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We use Elko or Carlin
Post Office when we go shopping or etc.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Elko



Personal needs

Elko



Banking

Elko



Employment

retired



Social needs

Elko or Carlin

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Richard & Diann Crabtree

Address:

712 Wildhorse Unit 10 ^{visA} Elko, NV. 89801

Telephone:

775-758-5454

Date:

4-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Eiko
- ☒ Personal needs Eiko
- ☒ Banking Eiko
- ☐ Employment retired
- ☒ Social needs Widhorse

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: William & Carolyn Frpser

Address: 713 Widhorse Unit 7

Telephone: 775-758-6426

Date: April 25, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

DO NOT HAVE ANY CARRIER SERVICE

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Smith

Address:

Kunz Ranch

Telephone:

Date:

April 23 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Same - Liko



Personal needs

Liko



Banking

Liko



Employment



Social needs

Liko - Same

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Mel - Louise Basañez

Address:

204 Davidson St Mountain City, NV 89231

Telephone:

775-763-6629

Date:

5/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No *There is none*

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Estela Mone (Postmaster retired)

Address:

H C 35 Box 70

Telephone:

763-6645

Date:

April 27, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Elko, NV or Mtn. Home + Boise ID
- ☒ Personal needs medical in Boise
- ☒ Banking (most banking + bill pay done electronically)
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

We live in a very rural area - trips to town are only once every few weeks.

Name: Becky Prunty Lisle

Address: HC 35 Box 280 Mtn. City NV 89831

Telephone: 775-934-9201

Date: 4-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

have never experienced anything but post office
Box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Elko (85 miles from home)



Personal needs

Elko



Banking

Elko



Employment

Retired



Social needs

Post Office, neighbours

5. Do you currently use local businesses in the community?



If yes, would you continue to use them if the Post Office is discontinued?



Name:

Doreen Clifford

Address:

128 Davidson St. Mtn. City NV.

Telephone:

Date:

4/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

James Penola

Address:

P.O. Box 276 MN City

Telephone:

Date:

4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board *ads (such as garage sales), lost articles, BO parties etc* ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: we all met at the P.O. each morning, it kept us
moving, also we enjoyed buying stamps, sending things etc.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Rahinda Culley

Address: 313 Davidson St. or P.O. Box 184, Mtn. City, NV 89831

Telephone: 775-763-6678 after May 25

Date: 4/25/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

Hang Flyers.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Elko

once a month



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Blake Walla.
TAMARA SAGI

Address:

712 WillDhorse # 9

Telephone:

775-340-6242

Date:

04/22/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

E/KO



Personal needs

E/KO



Banking

E/KO



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Karen

Address:

712 Wildhorse #4

Telephone:

758-5552

Date:

4-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

On occasion I go to Dyche for gas and I pass the Dyche post office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Larry Monroe

Address: HCR 35 Box 40 Mountain City NV 89831

Telephone: 775-763-6020

Date: 4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Aspen Way, Elk Grove.

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Mt Mountain City



Personal needs

Mt Mountain City



Banking

" "



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Nothing in Mt City, No to serve our needs

Name:

Fabian A. Powell

Address:

712 Wildhorse Unit 3 Elko, Nv. 89801-953

Telephone:

775-758-5428

Date:

April 20, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It is not convenient for us to use the Mt. City post office as our needs are going into Elko for Doctor, banking shopping etc.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Ronald Clifton

Address:

305 Davidson st or P.O. Box 75, MTN CITY, NV 89831

Telephone:

775-763-6996

Date:

4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

All Above
NO BUSINESS
IN TOWN

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

are not able are able to use postal services seeing those that

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

This post office serves a group of people who don't have access closer than a 180 mile round trip to Elko. These people on Maggie Summit are 60-80 years old.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

once a month or less



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

the post office!

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Neda Koberstein

Address:

H. C. 35 box 80 Mountain City, NV 89831

Telephone:

970-856-4053

Date:

4-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

We do not have any other post offices even close to us!!

Does closing the Mtn. City post office mean that we will no longer have a Mtn. City address??

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Eiko

☒ Personal needs Eiko, Boise

☒ Banking Eiko

☐ Employment

☒ Social needs Eiko, Boise

5. Do you currently use local businesses in the community?

☐ Yes

☐ No

there are none!

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☐ No

Name:

Larry & Pat Otheim

Address:

P.O. Box 246 Mtn. City, NV 89831

Telephone:

775-763-6639

Date:

4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1374133 - 89831

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the MOUNTAIN CITY Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

disabled brother - able to drive picks up mail for mom + sister who are both disabled

- d. Using public bulletin board ☒ YES ☐ NO

extremely important for town + social activity notices

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

rarely when driving to grocery store in Owyhee NV

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: Personable, accomadating hours - easy access
social meeting place

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes

☒ No

only post office - Mt. N. City Steakhouse only other
Business currently

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☐ No

Name: Carolyn Paisano

Address: PO Box 95, Mountain City NV 89831

Telephone: 775-763-6689

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/18/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in dark ink, appearing to read "Renee Brown", written over a light blue horizontal line.

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

LOZANO'S

HC 35 BOX 80
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

REBECCA HOOVER

SLAUGHTER HOUSE RANCH
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

RICHRD ST. GERMAINE

BOX 173
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

RONALD CLIFTON

PO BOX 75
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

FABIAN A. POWELL

712 WILDHORSE UNIT 3
ELKO, NV 89801

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

KAREN

712 WILDHORSE #4
ELKO, NV 89801

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

LARRY MONROE

HCR 35 BOX 40
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

BLAKE WALLA & TAMARA SAARI

712 WILDHORSE #9
ELKO, NV 89801

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown". The signature is written in dark ink and is positioned above the printed name and title.

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

JAMES PENOLA

PO BOX 276
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

ROBERTA CULLE

PO BOX 184
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

DOREEN CLIFFORD
128 DAVIDSON ST
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

BECKY PRUNTY LISLE

HC 35 BOX 280
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

ESTELLA MORSE

HC 35 BOX 70
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

VODA KOBERSTEIN

HC 35 BOX 80
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

CAROLYN PAISANO

PO BOX 95
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

LARRY & PAT OTHEIM

PO BOX 246
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

CAROL PERGUINI

PO BOX 73
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

PEGGY M. LANDON

PO BOX 156
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

MARJORIE VIPHAN

HC 35 BOX 50
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

DENNIS & MARCIA BIEROTH

HC 31 BOX 80
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

DR. MICHELLE MISCH

MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

MEL & LOUISE BASANEZ

207 DAVIDSON ST
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

RICHARD & DIANN CRABTREE

712 WILDHORSE UNIT 10
ELKO, NV 89801

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

WILLIAM & CAROLYN FRASER
712 WILDHORSE UNIT 7
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998



08/18/2011

SMITH

KUNZ RANCH
MOUNTAIN CITY, NV 89831

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Mountain City Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Mountain City Post Office should be pursued, a formal proposal will be posted in the Owyhee Post Office and Mountain City Post Office at a later date. If you have additional questions or comments, please feel free to contact LORETTA KIRKPATRICK at (702) 361-9204.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations
1001 Sunset Rd
Las Vegas, NV, 89199-9998

August 2, 2011

Dear Mountain City Postal Customer,

Thank you for your letter regarding your concerns about the proposed study to close the Mountain City Post Office.

The proposal to close the Mountain City Post Office is only a study and no decision to close the post office has been made at this time. Copies of the proposal and comment forms are available from the Officer-In-Charge at the Mountain City Post Office. The proposal will be posted through close of business August 18, 2011.

Your concerns will be reviewed and all customers that receive mail through the Mountain City Post Office will be notified of the results of this study, when a final decision has been made.

If you have any questions or further concerns, please contact me at 702-361-9204.

Sincerely,



Loretta Kirkpatrick
Manager, Consumer & Industry Contact
1001 E Sunset Road
Las Vegas NV 89199-9655

March 18, 2011

Ms. Marge Prunty,
HC 35 Box 280
Mountain City, NV 89831-9601

Dear Ms. Prunty,

This letter is in response to your inquiry CA104684811, regarding the Mountain City Post Office.

At your earliest convenience please contact me at 702-241-1781.

Sincerely,



Loretta Kirkpatrick
Manager Consumer Affairs

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the MOUNTAIN CITY Post Office on 04/28/2011. Additionally, during the survey period, questionnaires were available at the MOUNTAIN CITY Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	43
Favorable to proposal	0
Unfavorable to proposal	4
Expressing no opinion	11
Total questionnaires received	15

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

No Concern

Response:

2. Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

3. Concern (UnFavorable):

Customers felt the post office should remain open since they paid taxes

Response:

You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (UnFavorable):

4. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

Response:

You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Concern (UnFavorable):

5. Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

6. You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Page 24-A

Corr

Postal Service Representative (Names and Titles):

Date: 05/24/2011

Cindy Reed, Officer In Charge

Time 6 p.m.

Renee Brown, Manager Post Office Operations/A

Total Number of Customers Present:

Post

Place: the Mountain City Post Office

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Cindy Reed			
Larry Monroe			
Aileen Clifford	P.O. Box 104	Mtn City NV 89831	
Becky Goff			
Rex Goff	525 Davidson st	89832	
Ronald Clifton	305 Davidson St	Mtn City	
Uilani Clifton	305 Davidson St	Mtn City	
Debbie Park	P.O. Box 85	Mtn City	
Mel Pasarey	207 Davidson	P.O. Box 97 Mtn City	775-763-6629
Deanna Buerth	HC 31 Box 80		
Martin Buerth	HC 31 Box 80		
Cara Small	HC 31 Box 80		
Charlene Chambers	Box 188	Mtn City 89831	
G.L. Burrett			
Larry Ollin	Box 246	Mtn City NV	
Pat Ollin			

Page 24-B

Postal Service Representative (Names and Titles):

Date: 05/24/2011

Cindy Reed, Officer In Charge

Time 6 p.m.

Renee Brown, Manager Post Office Operations/A

Total Number of Customers Present:

Post

Place: the Mountain City Post Office

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Karen Felix	712 Wildhorse Unit 4	ELKO, NV. 89801	
Uchi Ayua	712 Wildhorse Unit 8	ELKO, NV. 89801	
Dennis Ayres	712 Wildhorse Unit 8	ELKO, NV. 89801	
Ray Morice	HC 35 Box 70	Mountain City NV 89831	
Rosemary Morice	HC 35 Box 70	Mountain City NV 89831	
W. F. D. D.	HC 31 Box 200	Mt City NV 89831	
R. H. D. D.			
Bill Anderson	PO Box 153	Mountain City NV 89831	
John Kolstad	HC 35 Box 80	Mountain City NV 89831	
C. L. D. D.			
Marjorie Lohr	HC 35 Box 50	Mountain City NV 89831	
Jessie Viper	HC 35 Box 50	Mountain City NV 89831	
Marge Prunty	HC 35 Box 280	Mtn. City, NV 89831	
Wally Paul	PO Box 85 Rt 11 Kivir Elch.	Mtn City NV 89831	775-763-6040

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels
Response:
You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
2. Concern (UnFavorable):
Customers felt the post office should remain open since they paid taxes
Response:
You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
3. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance
Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
4. Concern (UnFavorable):
Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community
Response:
You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.
5. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
6. Concern (UnFavorable):
Customers felt inclement weather and poor road conditions might impede delivery
Response:
You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
7. Concern (UnFavorable):
Customers expressed a concern about irregular hours that the rural route serves the community
Response:
You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.
8. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance
Response:
You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the

carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

9. **Concern (UnFavorable):**
Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10. **Concern (UnFavorable):**
Customers expressed concern over the dependability of rural route service

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

11. **Concern (UnFavorable):**
Customers questioned the economic savings of the proposed discontinuance

Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Nonpostal Concerns

1. **Concern (UnFavorable):**
Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. **Concern (UnFavorable):**
Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

3. Concern (UnFavorable):
Customers were concerned about growth in the community

Response:

You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.



03/16/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Decline in mail volume.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the court house on 05/17/2011 from 6 p.m. to 7 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact LORETTA KIRKPATRICK at (702) 361-9204.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Renee Brown".

RENEE BROWN
Manager, Post Office Operations



A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

Date: 08/17/2011
Fax No: (702) 361-9213



A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

Date: 08/17/2011
Fax No: (702) 361-9213

Proposal Checklist

Section I

[illegible]

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

✓
✓
✓
✓
✓
✓
✓
✓
✓
✓
✓
✓

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

✓

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

✓

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	24,885
\$	8,336
\$	6,200
\$	39,421
-	
\$	39,421

A one-time expense of \$ 6 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

✓
✓
✓

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

✓

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

✓

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date

Michelle Kufgatsch

8/18/11

Michelle Kufgatsch

8/18/11



06/14/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the MOUNTAIN CITY Post Office
Docket No. 1374123

This is to advise you that on 06/17/2011, I will post for public comment a proposal to close the MOUNTAIN CITY Post Office in ELKO, Congressional District No. NV-02.

If you have any questions, please call LORETTA KIRKPATRICK District Review Coordinator at (702) 361-9204.

YUL MELONSON
District Manager
NEVADA-SIERRA PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
MOUNTAIN CITY Proposal
Docket No. 1374123 - 89831

Please post the enclosed proposal to close the MOUNTAIN CITY Post Office in the lobby. The proposal must be posted in a prominent place from 06/17/2011 through close of business on 08/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (702) 361-9204.

LORETTA KIRKPATRICK
Post Office Review Coordinator
NEVADA-SIERRA PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 08/17/2011

Date of Removal: 08/18/2011



UNITED STATES POSTAL SERVICE



**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE MOUNTAIN CITY, NV POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**

To the customers of the Mountain City Post Office:

The Postal Service is considering the close of the Mountain City Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/17/2011 through 08/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mountain City Post Office and Owyhee Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LORETTA KIRKPATRICK
1001 SUNSET RD
LAS VEGAS, NV 89199-9998

For more information, you may call LORETTA KIRKPATRICK at (702) 361-9204 or write to the above address.

Thank you for your assistance.

RENEE BROWN
1001 SUNSET RD
LAS VEGAS, NV 89199-9998

Date of Posting: 08/17/2011

Posting Round Date:



Date of Removal: 08/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE MOUNTAIN CITY, NV POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1374123 - 89831

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Mountain City, NV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.

The Mountain City Post Office, an EAS-55 level, provides service from 08:30 to 13:30 Monday - Friday, 09:00 to 13:00 Saturday and lobby hours of 24/7 on Monday - Friday and 24/7 on Saturday to 30 post office box or general delivery customers and 13 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 42 transaction(s) accounting for 46 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$5,911 (15 revenue units) in FY 2008; \$4,645 (12 revenue units) in FY 2009; and \$3,585 (9 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 17, 2011, representatives from the Postal Service were available at the court house to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On April 28, 2011, 43 questionnaires were distributed to delivery customers of the Mountain City Post Office. Questionnaires were also available over the counter for retail customers at the Mountain City Post Office. 15 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 4 unfavorable, and 11 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Owyhee Post Office, an EAS-13 level office. Window service hours at the Owyhee Post Office are from 9 am to 1 pm 2 pm to 5 pm, Monday through Friday, and 10 am to 12 pm on Saturday. There are 10 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community |
| Response: | The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. |
| 2. Concern: | Customers felt the post office should remain open since they paid taxes |
| Response: | The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers. |
| 3. Concern: | Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities |
| Response: | The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. |
| 4. Concern: | Customers were concerned about a change of address |

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

5. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. **Concern:**

Customers expressed a concern about irregular hours that the rural route serves the community

Response:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.

7. **Concern:**

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

8. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery

Response:

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

9. **Concern:**

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

10. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

11. **Concern:**

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response:

The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

12. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

13. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels

Response:

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

14. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Mountain City is an unincorporated community located in ELKO County. The community is administered politically by Town Council. Police protection is provided by the Elko NV Police Dept. Fire protection is provided by the Mountain City Fire Dept. The community is comprised of Most customers are retired, farmers and ranchers., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Mountain City Bar & Restaurant & Motel, Rio Tinto Mining Office, Court House, CenuryTel Office, Chambers Motel, Visitor Center, Raft River Electric Company, Headquarters for Wildlife Mitigation Program, Volunteer Fire Department . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Mountain City Post Office will be available at the Owyhee Post Office. Government forms normally provided by the Post Office will also be available at the Owyhee Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers were concerned about growth in the community
Response: The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth
3. **Concern:** Customers were concerned about senior citizens
Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,421 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 24,885
Fringe Benefits @ 33.5%	\$ 8,336
Annual Lease Costs	<u>+ \$ 6,200</u>
Total Annual Costs	\$ 39,421
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 39,421</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Mountain City, NV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster was promoted on August 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Mountain City Post Office provided delivery and retail service to 30 PO Box or general delivery customers and 13 delivery route customers. The daily retail window transactions averaged 42. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$39,421 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Mountain City Post Office and Owyhee Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



RENEE BROWN
Manager, Post Office Operations

06/17/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the MOUNTAIN CITY Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the
MOUNTAIN CITY Post Office.



1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have received my mail at my home 3 days per week for years - If your proposal goes into effect I ~~will~~ have to drive 7 miles to meet the Highway Contract driver from Echo to Amargosa.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Post Office has always been a part of what holds the community together without it the residents have no place to gather to discuss the towns activities. Closing of the Post Office is the final blow to destroy a once thriving little town!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

What happened to the Postal Creed!!
The rural carrier will have to get more pay to compensate him for standing out in the rain, sleet and snow at the mail box to take care of the Postal customers.
Now come Fed X and United Parcel and drive 85-125 miles per day to deliver ^a letter or parcel to my door??

ESTELLA L MORSE

Estella L. Morse

Name of Postal Customer

Signature of Postal Customer

HC 35 Box 70

Mailing Address

Mountain City, NV

City, State, and ZIP Code

6-20-2011

Date

I'm sure now that the Postal Service decided to put our office on the Chapping block in 2008 when you didn't hire a new Postmaster!

I hope you're Happy!

over



08/17/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

LORETTA KIRKPATRICK
Post Office Review Coordinator
1001 SUNSET RD
LAS VEGAS, NV 89199-9998



A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

Date: 08/18/2011
Fax No: (702) 361-9213

Date of Posting: 08/17/2011

Date of Removal: 08/18/2011



UNITED STATES POSTAL SERVICE



**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE MOUNTAIN CITY, NV POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**

To the customers of the Mountain City Post Office:

The Postal Service is considering the close of the Mountain City Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 08/17/2011 through 08/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Mountain City Post Office and Owyhee Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LORETTA KIRKPATRICK
1001 SUNSET RD
LAS VEGAS, NV 89199-9998

For more information, you may call LORETTA KIRKPATRICK at (702) 361-9204 or write to the above address.

Thank you for your assistance.

RENEE BROWN
1001 SUNSET RD
LAS VEGAS, NV 89199-9998

Date of Posting: 08/17/2011

Posting Round Date:



Date of Removal: 08/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE MOUNTAIN CITY, NV POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1374123 - 89831

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/18/2011

Postal Customers of the Mountain city Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Mountain city Post Office, which was posted 06/17/2011 through 08/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Mountain city Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script, appearing to read "Renee Brown".

RENEE BROWN
1001 SUNSET RD
LAS VEGAS, NV 89199-9998

August 2, 2011

Dear Mountain City Postal Customer,

Thank you for your letter regarding your concerns about the proposed study to close the Mountain City Post Office.

The proposal to close the Mountain City Post Office is only a study and no decision to close the post office has been made at this time. Copies of the proposal and comment forms are available from the Officer-In-Charge at the Mountain City Post Office. The proposal will be posted through close of business August 18, 2011.

Your concerns will be reviewed and all customers that receive mail through the Mountain City Post Office will be notified of the results of this study, when a final decision has been made.

If you have any questions or further concerns, please contact me at 702-361-9204.

Sincerely,



Loretta Kirkpatrick
Manager, Consumer & Industry Contact
1001 E Sunset Road
Las Vegas NV 89199-9655



A. Office

Name: MOUNTAIN CITY State: NV Zip Code: 89831
Area: WESTERN District: NEVADA-SIERRA PFC
Congressional District: NV-02 County: ELKO
EAS Grade: 55 Finance Number: 316080
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: LORETTA KIRKPATRICK
Title: NEVADA-SIERRA PFC Post Office Review Coordinator
Tele No: (702) 361-9204

Date: 08/18/2011
Fax No: (702) 361-9213

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	1
Favorable comments	0
Unfavorable comments	1
No opinion expressed	0
Total comments returned	1

Postal Concerns

The following postal concerns were expressed

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Pages 41 & 42 (Blank)



08/18/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
MOUNTAIN CITY
Docket Number 1374123 - 89831

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

YUL MELONSON
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: MOUNTAIN CITY, NV, 89831-9995
EAS Level: 55
District: NEVADA-SIERRA PFC
County: ELKO
Congressional District: NV-02
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: was promoted
Alternate Service Proposed: Highway Contract Route Service
Customers Affected:
Post Office Box: 30
General Delivery: 0
Rural Route: 0
Highway Contract Route (HCR): 13
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 43

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
08/30/2008	Postmaster vacancy occurred. Reason: was promoted OIC: Career: 0 Noncareer: 1 Other Employees: 0
12/15/2010	District manager authorization to study.
04/28/2011	Questionnaires sent to customers. Number sent: 43 Number Returned: 15 Analysis: Favorable 0 Unfavorable 4 No Opinion 11 Petition received. Number of signatures: 0 Concerns expressed: Congressional inquiry received: No Concerns expressed: Proposal and checklist sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/14/2011	Proposal and invitation for comments posted and round-dated.
08/18/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 1 No Opinion 0 1
None	Premature PRC appeal received. Concerns expressed:
06/14/2011	Updated PS Form 4920 completed (if necessary). Certification of the official record. District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations. Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted. Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters. Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

LORETTA KIRKPATRICK	(702) 361-9204
Name/Title	Telephone Number
LORETTA KIRKPATRICK	(702) 361-9204
District Post Office Review Coordinator	Telephone Number

Date of Posting: 10/14/2011

Date of Removal: 11/15/2011

FINAL DETERMINATION TO CLOSE
THE MOUNTAIN CITY, NV POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1374123 - 89831

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Mountain City, NV Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Decline in mail volume. We will continue to provide effective service through the Owyhee Post Office.

The Mountain City Post Office, an EAS-55 level, provides service from 08:30 to 13:30 Monday - Friday, 09:00 to 13:00 Saturday and lobby hours of 24/7 on Monday - Friday and 24/7 on Saturday to 30 post office box or general delivery customers and 13 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 42 transaction(s) accounting for 46 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$5,911 (15 revenue units) in FY 2008; \$4,645 (12 revenue units) in FY 2009; and \$3,585 (9 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 17, 2011, representatives from the Postal Service were available at the court house to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On April 28, 2011, 43 questionnaires were distributed to delivery customers of the Mountain City Post Office. Questionnaires were also available over the counter for retail customers at the Mountain City Post Office. 15 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 4 unfavorable, and 11 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Owyhee Post Office, an EAS-13 level office. Window service hours at the Owyhee Post Office are from 9 am to 1 pm 2 pm to 5 pm, Monday through Friday, and 10 am to 12 pm on Saturday. There are 10 post office boxes available.

The proposal to close the Mountain City Post Office was posted with an invitation for comment at the Mountain City Post Office and Owyhee Post Office from June 17, 2011 to August 18, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
2. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
3. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities

Response: The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
4. **Concern:** Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

5. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. **Concern:**

Customers expressed a concern about irregular hours that the rural route serves the community

Response:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.

7. **Concern:**

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

8. **Concern:**

Customers felt inclement weather and poor road conditions might impede delivery

Response:

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

9. **Concern:**

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

10. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

11. **Concern:**

Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response:

The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

12. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

13. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels

Response:

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

14. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Mountain City is an unincorporated community located in ELKO County. The community is administered politically by Town Council. Police protection is provided by the Elko NV Police Dept. Fire protection is provided by the Mountain City Fire Dept. The community is comprised of Most customers are retired, farmers and ranchers. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Mountain City Bar & Restaurant & Motel, Rio Tinto Mining Office, Court House, CenuryTel Office, Chambers Motel, Visitor Center, Raft River Electric Company, Headquarters for Wildlife Mitigation Program, Volunteer Fire Department. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Mountain City Post Office will be available at the Owyhee Post Office. Government forms normally provided by the Post Office will also be available at the Owyhee Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

2. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern:**

Customers were concerned about growth in the community

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

4. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on August 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,421 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 24,885
Fringe Benefits @ 33.5%	\$ 8,336
Annual Lease Costs	<u>+ \$ 6,200</u>
Total Annual Costs	\$ 39,421
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 39,421</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Mountain City, NV Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Owyhee Post Office, located 10 miles away.

The postmaster was promoted on August 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by independent post office.

The Mountain City Post Office provided delivery and retail service to 30 PO Box or general delivery customers and 13 delivery route customers. The daily retail window transactions averaged 42. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$39,421 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Mountain City Post Office and Owyhee Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Mountain City Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Mountain City Post Office and Owyhee Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

10/07/2011

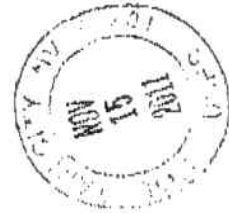
Date

Date of Posting: 10/14/2011

Date of Removal: 11/15/2011



FINAL DETERMINATION TO CLOSE
THE MOUNTAIN CITY, NV POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE



DOCKET NUMBER 1374123 - 89831